

## Certificate in Mediation (Special Purpose Award)

### About the Course

This programme runs on a part-time basis over two semesters. The lecturers are experienced mediators, academics and conflict management trainers with many years' experience in both practice and training.

The graduates of this programme will be eligible to apply to any of the following three Mediation Organisations, the Mediators' Institute of Ireland (MII), the Irish Professional Mediators' Organisation (IPMO) and the International Mediation Institute (IMI) subject to meeting the relevant entry requirements for membership. The faculty will provide much pastoral care and career support.

The overall aim of this Special Purpose Award is to ensure that the learner will be a highly effective and self-reflective mediator with advanced knowledge of the principles of mediation and the mediation process. By enabling participants to gain an in-depth understanding of the concepts and methods underlying the development and use of mediation, the programme seeks to actualise their ability to implement the skills to practice.

Furthermore, the programme seeks to equip the graduate with an awareness of the impact of conflict behaviour on mediation, both from the mediator and third party perspective. Teaching and assessment will emphasise the necessity of inherent emotional intelligence in this regard on the part of the mediator.

It is sought to inculcate this by introducing the learner to both academic reading and structured self-reflection on the area. By including the Conflict Dynamics Profile-Individual (CDP-I) within the programme as a personal profiling and self-reflection tool, learners get valuable insights into their own current traits as mediators and the potential impact of conflict triggers on themselves and others.

Finally, the programme has the further objective of demystifying the law surrounding mediation in order that the learner may embark upon a career involving the use of mediation within their work place.

Course Delivery: The Certificate in Mediation is delivered over the course of seven months, on Saturdays with a three week interval between workshops.

### Course Content

The Certificate in Mediation comprises three core modules;

1. Mediation and Conflict Resolution
2. Mediation Ethics and Regulatory Framework
3. Mediation in Practice

### Progression

The knowledge, skills and competencies developed in the area of mediation will be transferable to both mediation practice and further postgraduate studies.

This is not confined to the area of law and dispute resolution but can transfer into business, social studies, community affairs, human resources, management and across any area of life where conflict may arise.

Learners who complete this programme will have a range of skills that will be attractive across sectors as a result of acquired skills such as critical thinking and evaluation, ability to self-manage and self-evaluate, independent learning, conflict management, communication, active listening and mediation.

The skills acquired on this programme help the graduate become a more effective communicator and resource in any workplace. The mediation industry is becoming established in Ireland and the robust nature of this qualification will give a graduate a unique selling point as compared with other non-academic programmes designed to accredit mediators.

Apply direct: [www.griffith.ie](http://www.griffith.ie)

Course duration: Part-time (7 months)

Award Level: Level 8

Special Purpose Award

Validated by: QQI

DUBLIN

CORK

I was an older student being over 30 years since I attended college, so naturally I was a bit apprehensive. The lecturers we had were excellent, the help we got on every module was very hands on. In my view mediation is the only way to resolve disputes and conflicts between two parties. Tom Ruddle, Certificate in Mediation Graduate