



## **GHR TERMS AND CONDITIONS**

Please carefully read through the following terms under which the application process and provision of accommodation operate. If you have any queries, you can contact the Accommodation Team via [accommodation@ghr.ie](mailto:accommodation@ghr.ie) or +353-1-4163320, who will be happy to assist.

You must complete the Application Form in order to stay in GHR. It is important that you personally review and agree to the terms, as the Applicant.

1. As part of the application process, you will be required to pay an Application Fee of €300. The Application Fee is non-refundable in the event of cancellation, change of mind, non-arrival, etc. by the Applicant, unless there is a reason GHR deem valid (Visa Refusal / Cancellation of College course)
2. If an application is unsuccessful, (i.e. GHR is unable to offer the requested room type for the requested period) the Application Fee shall be refunded.
3. If an application is successful, the Application Fee becomes the Security Deposit, and is separate to the Accommodation Fee (as defined in the Community Values and Price Sheet).
4. Accommodation is subject to availability and cannot be secured until payment of the Accommodation Fee is received. Spaces are sold on a first come first served basis.
5. Payment can be made by Bank Transfer, Cheque, Postal Order, Debit Card, or Credit Card. If payment is made by Bank Transfer, all resulting foreign exchange banking and 3rd party charges will be the responsibility of the Applicant. If you proceed with this application you will be emailed further details on how to make payment.
6. Application and Accommodation Fees paid will be refunded in the event of non arrival before the Community Values term starts, on the condition that the Resident provides a replacement, to whom his/her Community Values shall be assigned. The replacement Resident must be deemed suitable by GHR and make full payment of the Application and Accommodation Fees for the remainder of the term. If the replacement criteria are met, GHR will refund the Resident the sum of Accommodation Fee equivalent to the fee received from the replacement Resident.
7. No refund of Application and Accommodation Fees paid will be made in the event of early vacation. GHR will endeavor to re-sell the bedspace to another student, to a student they deem suitable. If successful, GHR will refund the departed Resident a sum of Accommodation Fees equivalent to those received from the replacement person.
8. No refund of Application and Accommodation Fees paid will be made in the event of terminating the Community Values (e.g. eviction). The Resident has the option to provide a replacement Resident, to whom his/her Community Values shall be assigned, to mitigate their financial loss, if the

Resident is deemed suitable by GHR. There will also be an attempt to resell the space (under the same criteria as above) by GHR.

9. Unless otherwise requested by the Resident, payments will be refunded through the same process they were made (i.e. Bank transfers will be refunded to the same bank account; Credit card refunds will be paid to the Credit card).

10. GHR will make every effort to fulfill all share requests; our success in this regard is highly reliant on Applicants indicating who they wish to share with, on the "room share" and "apartment share" sections of our booking forms.

11. At GHR, our primary concern is for the safety and comfort of all our Residents and staff. Residents are required to abide by the Community Values, outlined in the agreement sent to them upon payment. Applicants will be required to sign this agreement, prior to arrival. An example of this agreement can be found on our website, [and is linked here](#).

12. All Residents must comply with fire and safety regulations. Failure to do so, or interference with the safety equipment, may impact your ability to reside - as outlined in the Community Values.

13. Residents are responsible for the actions of their visitor(s) at all times. Please accompany them when they are in the GHR complex, and ensure they abide by the rules. Overnight guests are allowed, upon authorization by GHR.

14. Smoking / Vaping is not allowed anywhere in the accommodation complex e.g. buildings, rooms, corridors, or car park. Candles and incense are not allowed in GHR for safety reasons.

15. Residents should report any misconduct in their apartment and/or the complex. This can be done by email, phone, or in person, at the Accommodation Office or through Security staff.

16. Residents are required to keep their personal and communal areas tidy and hygienic, and ensure their refuse is disposed of correctly.

17. Access to the campus at night time (between 11pm and 7am) is restricted to pedestrians via the electric turnstile. Residents must register for the turnstile, after their arrival.

18. Residents should keep their Key Fob on their person, and not lend this to anyone else. If a Resident should lose a Key Fob they should report this to the Accommodation Office. There is a charge of €30 for each replacement key. 20. Residents are required to produce identification to security, while on GHR premises, upon request.