



GHR TERMS AND CONDITIONS

Please carefully read through the following terms under which the application process and provision of accommodation operate. If you have any queries, you can contact the Accommodation Team via accommodation@ghr.ie or +353-1-4163320, who will be happy to assist.

1. You must complete the Application Form in order to stay in GHR. It is important that you personally review and agree to the terms, as the Applicant.
2. As part of the application process, you will be required to pay an Application Fee of €300. The Application Fee is non-refundable in the event of cancellation or change of mind by the Applicant.
3. Payment Terms:

40 Weeks Full Academic Year

Payment Plan: Full Payment - An Application Fee of €300 must be paid within 14 days of the booking commencing. If the Application Fee is not paid within 14 days of booking the selected bedroom will be deleted. Between 14 days and up to 21 days the applicant can select another bedroom subject to availability if this occurs. At this point the applicant would need to select a bedroom and pay the Application Fee. If after 21 days the Application Fee is not paid both the application and bedroom selection will be cancelled.

Once an Application Fee has been paid and the Resident has moved in, the Application Fee will be held as a Security Deposit. The Security Deposit of €300 is refundable in line with our Terms & Conditions, Licence to Reside and Community Values Charter.

Payment in full is required 1 month prior to contract start date. If payment is not received in full 1 month prior to the contract start date self-assignment / bedroom selection will be deleted. If this occurs Residents can select an alternative bed space subject to availability and at the time of selection payment in full is required or evidence of a bank transfer emailed.

40 Weeks Full Academic Year

Payment Plan: 2 Instalments – An Application Fee of €300 must be paid within 14 days of the booking commencing. If the Application Fee is not paid within 14 days of booking the selected bedroom will be deleted. Between 14 days and up to 21 days the applicant can select another bedroom subject to availability if this occurs. At this point the applicant would need to select

a bedroom and pay the Application Fee. If after 21 days the Application Fee is not paid both the application and bedroom selection will be cancelled.

Once an Application Fee has been paid and the Resident has moved in, the Application Fee will be held as a Security Deposit. The Security Deposit of €300 is refundable in line with our Terms & Conditions, Licence to Reside and Community Values Charter.

55% of booking costs is required 1 month prior to contract start date. If 55% of the booking costs are not received 1 month prior to the contract start date self-assignment / bedroom selection will be deleted. If this occurs Residents can select an alternative bed space subject to availability and at the time of selection payment in full is required or evidence of a bank transfer emailed. An Administration Fee of €500 is required when selecting a Two Instalment payment plan. Unlike the Security Deposit this Administration Fee is non-refundable. The remaining 45% of the booking total is required 8 weeks after the contract start date.

40 Weeks Full Academic Year

Payment Plan: Monthly – An Application Fee of €300 must be paid within 14 days of the booking commencing. If the Application Fee is not paid within 14 days of booking the selected bedroom will be deleted. Between 14 days and up to 21 days the applicant can select another bedroom subject to availability if this occurs. At this point the applicant would need to select a bedroom and pay the Application Fee. If after 21 days the Application Fee is not paid both the application and bedroom selection will be cancelled.

Once an Application Fee has been paid and the Resident has moved in, the Application Fee will be held as a Security Deposit. The Security Deposit of €300 is refundable in line with our Terms & Conditions, Licence to Reside and Community Values Charter.

2 months accommodation costs are required 1 month prior to contract start date. If 2 months costs are not received 1 month prior to the contract start date self-assignment / bedroom selection will be deleted. If this occurs Residents can select an alternative bed space subject to availability and at the time of selection payment in full is required or evidence of a bank transfer emailed. A guarantor that lives in Ireland is required if paying monthly. The guarantor must provide proof of income prior to the Resident's arrival. A copy of a standing order mandate from an Irish bank account is required in advance of arrival for Monthly payment plan Residents.

An Administration Fee of €1000 is required when selecting a 40 Week Full Academic Year monthly payment plan. Unlike the Security Deposit this Administration Fee is non-refundable.

20 Weeks One Semester

Payment Plan: Full Payment – An Application Fee of €300 must be paid within 14 days of the booking commencing. If the Application Fee is not paid within 14 days of booking the selected bedroom will be deleted. Between 14 days and up to 21 days the applicant can select another bedroom subject to availability if this occurs. At this point the applicant would need to select a bedroom and pay the Application Fee. If after 21 days the Application Fee is not paid both the application and bedroom selection will be cancelled.

Once an Application Fee has been paid and the Resident has moved in, the Application Fee will be held as a Security Deposit. The Security Deposit of €300 is refundable in line with our Terms & Conditions, Licence to Reside and Community Values Charter.

Payment in full is required 1 month prior to contract start date. If payment is not received in full 1 month prior to the contract start date self-assignment / bedroom selection will be deleted. If this occurs Residents can select an alternative bed space subject to availability and at the time of selection payment in full is required or evidence of a bank transfer emailed.

20 Weeks One Semester

Payment Plan: Monthly- An Application Fee of €300 must be paid within 14 days of the booking commencing. If the Application Fee is not paid within 14 days of booking the selected bedroom will be deleted. Between 14 days and up to 21 days the applicant can select another bedroom subject to availability if this occurs. At this point the applicant would need to select a bedroom and pay the Application Fee. If after 21 days the Application Fee is not paid both the application and bedroom selection will be cancelled.

Once an Application Fee has been paid and the Resident has moved in, the Application Fee will be held as a Security Deposit. The Security Deposit of €300 is refundable in line with our Terms & Conditions, Licence to Reside and Community Values Charter.

2 Months accommodation costs are required 1 month prior to contract start date. If 2 Months costs are not received 1 month prior to the contract start date self-assignment / bedroom selection will be deleted. If this occurs Residents can select an alternative bed space subject to availability and at the time of selection payment in full is required or evidence of a bank transfer emailed. A guarantor that lives in Ireland is required if paying monthly. The guarantor must provide proof of income prior to the Resident's arrival. A copy of a standing order mandate from an Irish bank account is required in advance of arrival for Monthly payment plan Residents. An Administration Fee of €500 is required when selecting a 20 Week One Semester monthly payment plan. Unlike the Security Deposit this Administration Fee is non-refundable.

4. Should a Resident fail to make payment on time during their stay GHR reserve the right to request the remainder of accommodation fee paid in full.
5. GHR provides a full refund in the event a learner's visa to study in Ireland is refused prior to arrival. Refunds for visa refusals are not permitted 14 days after the term has commenced at the institution which a learner is attending. Arrival date changes for visa dependent learners are only permitted within the first 14 days of the term commencing at the institution which the learner plans to attend. If learners are still awaiting a visa 14 days after term commences and they wish to retain their booked accommodation with GHR, we will only be able to extend a partial refund if we are successful reselling the bed space.
6. GHR will extend a refund if a positive Covid-19 test in a Resident's immediate family prevents them from traveling to GHR prior to arrival and before the term has commenced at the institution which a learner is attending.

7. GHR will provide a refund in the event a Resident has booked but is not accepted to their course of choice in Dublin and instead will attend another institution outside Dublin prior to this course commencing.
8. GHR requires visa denials, positive tests, refund submissions and acceptance of non-Dublin institution to be accompanied by supporting documentation.
9. If an application is unsuccessful, (i.e. GHR is unable to offer the requested room type for the requested period) the Application Fee shall be refunded.
10. Payment can be made by Bank Transfer, Cheque, Postal Order, Debit Card or Credit Card. If payment is made by Bank Transfer all resulting foreign exchange banking and 3rd party charges will be the responsibility of the Applicant. If the Applicant proceeds with an application they will be emailed further details on how to make payment.
11. Application and Accommodation Fees paid will be refunded in the event of non-arrival before the term starts, on the condition that the Resident provides a replacement, to whom his/her Community Values, Licence to Reside and Terms and Conditions shall be assigned. The replacement Resident must be deemed suitable by GHR and make full payment of the Application and Accommodation Fees for the remainder of the term. If the replacement criteria are met, GHR will refund the original Resident the sum of Accommodation Fee equivalent to the fee received from the replacement Resident.
12. No refund of Security Deposit and Accommodation Fees paid will be made in the event of early departure. The Resident will have the option to provide a replacement Resident, to whom his/her Community Values, Licence to Reside and Terms and Conditions shall be assigned. This replacement Resident must be deemed suitable by GHR.

There will also be an attempt to resell the space (under the same criteria as above) by GHR.

If either party is able to resell the space refund of the Accommodation Fees received will only be given to the early departing Resident. The Security Deposit will not be refunded.
13. No refund of Security Deposit and Accommodation Fees paid will be made in the event of terminating the lease (e.g. eviction). The Resident will have the option to provide a replacement Resident, to whom his/her Community Values, Licence to Reside and Terms and Conditions shall be assigned. This replacement Resident must be deemed suitable by GHR.

There will also be an attempt to resell the space (under the same criteria as above) by GHR.

If either party is able to resell the space refund of the Accommodation Fees received will only be given to the Resident holding the terminated lease. The Security Deposit will not be refunded.
14. Unless otherwise requested by the Resident, payments will be refunded through the same process they were made (i.e. Bank transfers will be refunded to the same bank account; Credit card refunds will be paid to the Credit card). Residents requiring Security Deposit refund by bank transfer must ensure we have the appropriate details prior to departure.

15. The refund of the Security Deposit is only permitted if the Resident fills out the Check-Out Form and books the Check-Out Inspection through the accommodation portal. If these criteria are not met, the Security Deposit will be reduced by €75.
16. In the unlikely event a Resident is not happy with their self-assigned allocation, he/she may request, subject to availability, a room change. This change, if approved by GHR, will carry the charge of €75 to cover the administration/reset costs.
17. At GHR our primary concern is for the safety and comfort of our Residents and staff. Residents are required to abide by the Community Values, outlined in the agreement sent to them upon payment. Applicants will be required to sign this agreement, prior to arrival. An example of this agreement can be found on our [website](#).
18. All Residents must comply with fire and safety regulations. Failure to do so, or interference with the safety equipment, may impact your ability to reside - as outlined in the Community Values and Licence to Reside.
19. Residents are responsible for the actions of their visitor(s) at all times. Residents must accompany guests when they are in the GHR complex, and ensure they abide by the rules. Overnight guests are allowed, upon authorisation by GHR.
20. Smoking / Vaping is not allowed anywhere inside the accommodation complex e.g. buildings, rooms, corridors, or car park. Candles and incense are not allowed at GHR for safety reasons.
21. Residents should report any misconduct in their apartment and/or the complex. This can be done by email, phone or in person at the Accommodation Office or through Security staff.

Residents are required to keep their personal and communal areas tidy and hygienic and to ensure their refuse is disposed of correctly. If an apartment is found in a bad condition, at any stage of the lease agreement, and the condition is not rectified, GHR reserves the right to apply a cleaning charge, typically €100 per person but amount can vary depending on the condition of the living space.

If rooms are found to be in an unsatisfactory condition, disciplinary action may ensue, with verbal/written warnings and/or fines possible. This action is based on a graduated scale of severity.

22. Access to the campus at night time (between 11pm and 7am) is restricted to pedestrians via the turnstile. Residents are not allowed to give unauthorised access to other Residents/Guests, etc
23. Residents should keep their Key Fob on their person and not lend this to anyone else. If a Resident should lose a Key Fob they should report this to the Accommodation Office. There is a charge of €30 for each replacement key.
24. Residents are required to produce identification to Security, while on GHR premises, upon request.