

Junior Telecoms Engineer
Dublin HQ

Job Brief

We are looking for an energetic, enthusiastic Junior Telecoms Engineer who is committed to their work and comfortable working in a fast paced, highly flexible environment. The successful candidate will work in a small team of experienced engineers responsible for the support of a global core network. This is a great opportunity for a junior engineer to demonstrate their technical and organisational ability working at the cutting edge of IoT technologies.

In this role you will:

- Develop a thorough understanding of mobile network operations, getting to grips with Cubic's connectivity solution end-to-end while gaining valuable experience in a range of 2G, 3G and 4G telecoms systems.
- Take ownership of customer issues reported via service desk tickets to see problems through to resolution.
- Help to ensure consistent uptime of the network by reacting to alarms, monitoring network levels and escalating issues to vendors and providers as required.
- Be a key point of contact for vendors and providers.
- Participate in knowledge transfer with fellow engineers.
- Work with Product Owners and Application Support teams to identify, evaluate and resolve issues related to network operation.
- Troubleshoot and diagnose issues reported by customers in accordance with service level agreements.
- Be a representative for the Network Engineering team for new projects or initiatives that involve network infrastructure and work closely with the project team on the build, roll out and support of new products.
- Design and update technical documentation for network nodes and operational procedures.

The Person will have...

- 2 years relevant experience or a degree in a technical discipline.
- An interest in telecoms
- Basic knowledge of telecoms technologies and tools e.g. diameter, SS7, IP, SIP, PRTG, Wireshark is an advantage.
- Proven track record of working with small teams.
- Excellent documentation skills.
- Good spoken and written English with excellent technical writing skills.
- Previous experience working to aggressive timelines.
- Ability to work unsupervised and take responsibility for the completion of tasks.
- Adaptable and flexible in approach to work.
- Effective problem solving skills.
- Ability to remain calm under pressure.

Please send your CV to careers@cubiclecom.com