



October 2021

Job Description for Service Desk/Field IT Engineer

Salary depending on experience

Job Details

- Company: EVAD IT SOLUTIONS LIMITED
- Job Location: Head office Unit 3, Robinhood Road, Dublin 22, and on customer sites in Dublin and surrounding counties
- Start date: IMMEDIATELY
- Contract type: Temporary Full-time
- Career level: College graduate
- Salary: To be Confirmed based on experience
- Hours per week: 37.25

Normal working hours: 8.45am-5.30pm Monday-Friday

Candidate Requirements

Essential:

- Minimum Experience Required: You will have a minimum of A Bsc (Hons) in IT education. Desirable experience in a similar position and hold relevant qualifications. You will be self-motivated and ambitious with a strong technical acumen and have great Communication skills. You will be a strong team player with the ability to take charge of a situation, think on your feet and be decisive and proactive in all that you do. MCP, an advantage

• Qualification Desirable:

- Microsoft 365 Certified: Modern Desktop Administrator Associate
- Microsoft 365 Certified: Messaging Administrator Associate
- Microsoft 365 Certified: Teamwork Administrator Associate
- Microsoft 365 Certified: Security Administrator Associate
- Microsoft 365 Certified: Teams Administrator Associate
- Microsoft 365 Certified: Developer Associate
- Microsoft Certified: Azure AI Engineer Associate
- Microsoft Certified: Azure Administrator Associate
- Microsoft Certified: Azure Developer Associate
- Microsoft Certified: Azure Security Engineer Associate
- Microsoft Certified: Data Analyst Associate
- Microsoft Certified: Azure Data Scientist Associate

- Microsoft Certified: Azure Data Engineer Associate
- Microsoft Certified: Azure Database Administrator Associate
- Microsoft 365 Certified: Enterprise Administrator Expert
- Microsoft Certified: Azure Solutions Architect Expert
- Microsoft Certified: Azure DevOps Engineer Expert
- Microsoft Certified: Dynamics 365 + Power Platform Solution Architect Expert
- Microsoft Certified: Dynamics 365: Finance and Operations Apps Solution Architect Expert
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- Driving Licence: Full: B

Required:

- Languages: English C2-Master (Fluent) spoken and written
- Competency Skills: Flexibility, Initiative, Problem Solving, Teamwork
- Specialising In: Office 365, Firewall setup, VMware, Veeam, Hyper-V, Microsoft, Apple, Wireless Technologies,

Job Description & Some Skills Required (as this is a starter level Engineer we don't expect them to have all the below)

Duties this may include:

Experience in a similar role

Windows Server Operating Systems (Server 2008 R2 and above)

Windows client operating systems (Windows 10)

Microsoft Office Suite and Office 365

General Networking (DNS, DHCP, TCP/IP)

Virtualisation (HyperV/VMware)

Firewalls/Access Points

Microsoft Exchange

SQL

Azure Infrastructure

HP Servers and Storage

Microsoft Certifications

Office 365.

New PC setups and migrations.

Provide support to customers on any software or hardware issues that they may have. This support may be carried out onsite or remotely as appropriate and may include:

Firewall and router technology support

Advise customers on their current and/or new technologies and give recommendations where possible.

Travel on site to customers for installs and repairs if required.

Continue to learn new technologies / self-educate and highlight where training is required.

Apply with Cover letter and CV to: clare.donnelly@evad.ie

