



Salary: DOE

Based: Damastown Industrial Park

Reporting to: Technical and Operations Manager and COO.

Split between: FleetConnect and its sister company Rural WiFi.

Please apply attaching your CV to info@ruralwifi.ie

Fleetconnect - Who We Are

Fleetconnect deploys award-winning technology that bridges Wi-Fi and Ethernet with cellular networks to deliver Internet connectivity for freight and passenger transport, public safety, enterprise and municipal network applications.

Rural WiFi - Who We Are

Founded in 2015, Rural WiFi provides wireless broadband services to rural areas of Ireland and the UK. As Ireland's only WiFi broker, we have four options to choose from ensuring we have a solution for everyone! Our mission is to bring broadband to everyone across Ireland and the UK. Rural WiFi is a sister company of FleetConnect, the largest Transport WiFi network in Ireland and Let's Connect who deliver an enhanced Wi-Fi experience to the public hospitality sector.

Want to join an award-winning team?

Voted Best Emerging Telecoms Company at the 2021 Irish Enterprise Awards.

Job Description:

This is an exciting and challenging role to support the Sales, Delivery and Operations departments. A basic all rounder, who can resolve problems, troubleshoot, support customers and also assist in delivery, installations and commissioning.

- Pre and Post sales Technical support.
- System fault resolution experience.
- Service testing and analysis.
- Customer Support.
- Stock and delivery Management.
- Order Preparation.
- Work within a small office/lab environment.
- Router configuration.

About you:

- Computer Science or Electrical Engineering background
- Wireless telecommunications experience
- Excellent Microsoft Office skills and certification.

- Cisco Level 3 courses certification.
- Team Player with excellent interpersonal skills to converse on all levels.
- Can work alone and use initiative.
- Problem solver within boundaries.
- Flexible to work unsocial hours when required.
- Strong team player with good work ethics.
- Must welcome challenges.