

Operations Intern Europewide



What started off as a 3 van rental company in Portugal, brought to reality in 2013, has become Europe's largest campervan rental company. With a fleet of 1.000+ vehicles, Indie Campers currently operates over 40 locations across Europe and opening more destinations at any moment.

Aiming to provide travellers with the ultimate road trip experience, Indie Campers offers the opportunity to start a journey in one location and end it in any of our other depots across Europe.

Become part of a fast-growing and dynamic company: as an Indie Campers **Operations Intern** you'll be representing our brand in person to our customers when they start and finish road trips of a lifetime. Do you enjoy challenges, meeting new people and fast-paced environments? If so, this position might be your next step. Let's provide our Indie travellers the ultimate road trip experience

What you'll do

- Direct contact with guests, providing a world-class customer service while supporting with the check-ins and check-outs of campervans, registering guests, processing payments, and explaining the vehicle functionalities, reservation details and terms & conditions;
- Perform all the supportive functions in order to make sure operations run smoothly, including verifying, cleaning and preparing vans after each booking;
- Maintain updated information on van availability, reservations and guest communications;

Who you are

- Student of hospitality / tourism or any other relatable studies looking for an internship to gain experience in the sector. We formalize both curricular and extra-curricular internships;
- A person with a natural talent in connecting with people and strong in customer service attitude;
- Problem solver who thrives on creating solutions and is not afraid of getting their hands dirty;
- Passionate about providing a service with care and going the extra mile;
- Have a valid European driver's license and work permit.
- Travelling is one of your life greatest pleasures.

We're likely to be a match if you're

- Looking for a 2 to 6 months internship starting from the 1st of April 2021 (6 months) or the 1st of July (2/3 months);
- Looking for a full-time internship (40 hours);
- Enrolled in a Bachelor's, Master's or Technical Schools.

Applications

If you are interested on this vacancy apply at
<https://indiecampers.com/careers>