

Sword Security

Part Time/Ad Hoc Customer Care Team Members

Company Description:

Sword Security have long experience in planning and delivering crowd management services at high profile events globally.

In Ireland, Sword is the leading provider of event security and stewarding services. Sword are licenced by the Private Security Authority (PSA 4403) to deliver a range of security services including Event Security. Understanding the differences in types of staffing is essential in the Irish market to ensure compliance with the Security regulator.

From Security staff, Stewarding and Customer Care teams you can rely on Sword to work with you on your staffing plan to ensure it is both robust and compliant. Our Irish management team are recognized as being experts in their ability to deploy and manage both small and large levels of staffing for the largest events in the country.

From multiday, multi-stage Music festivals to the highest profile State events the Sword team have vast experience. Ireland's leading venues and events choose the team at Sword to help them deliver events.

Our range of amazing event clients stretch across the country and include: 3Arena, RDS, Galway Races, Leinster Ruby and Live Nation Entertainment.

Role Description:

Event Steward & Customer Care Team - Dublin

Sword are recruiting for customer care team members for part time ad hoc support roles in Dublin.

Responsibilities:

- Work alongside our operations team to deliver excellent customer care services.
- Provide information and direction to customers · Comply with the instructions of your team leader · Ensure compliance with the company's policies and procedures.

Requirements

- Proven experience in a customer care or steward role is preferred.
- A positive and energetic approach to your job.
- Must be willing to work as part of the team.
- Ability to be on your feet for an extended period.
- Excellent communication skills.
- The ability to smile!

How to apply: Please apply through Indeed or email you interest and CV to hr@swordsecurity.com